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# DEFENSE LOGISTICS AGENCY

*Established 1961*



## Defense Logistics Management Standards (DLMS) Data Team

Defense Enterprise Data Standards Office (DEDSO)  
April 2026



THE NATION'S LOGISTICS COMBAT SUPPORT AGENCY



# Agenda

- Data Team Mission
- Meet the team
- Website demo
  - Data Dictionary
  - Other website improvements
- Training
- ServiceNow



# The DEDSO Data Team: Your Partners in Data Excellence

- **Our Mission:** To ensure the integrity and standardization of data across the enterprise by overseeing and maintaining the Defense Logistics Management Standards (DLMS).
- **What We Do:** We are your dedicated subject matter experts for all things DLMS. We provide:
  - ✓ **Expert Guidance:** Authoritative support for DEDSO Process Areas on DLMS standards, processes, and implementation.
  - ✓ **Comprehensive Training:** A range of training opportunities to empower you and your team.
  - ✓ **Responsive Support:** A streamlined support process to address your questions and resolve issues efficiently.
- **Our Goal:** To foster a data-driven environment where accuracy, conformity, and integrity are paramount, enabling seamless and effective logistics operations.



DEDSO Data Team: [dedsodata@dla.mil](mailto:dedsodata@dla.mil)

- Don Landon – Strategic Lead, Enterprise Data Standards
- Amy Zink – Data Standards & Dictionary
- Wes Best – DoDAAD/MAPAD
- Tonja Carter – Cataloging
- Bao Nguyen – Publications & Data

Contract Support: Delta Pelgrim, Chowdary Nimmagadda, Casey Cline



- DEDSO Website home page:  
[www.dla.mil/dlms](http://www.dla.mil/dlms)
- Data Dictionary:  
[www.dla.mil/dlms-data-dictionary](http://www.dla.mil/dlms-data-dictionary)
- Implementation Conventions:  
[www.dla.mil/dlms-ic](http://www.dla.mil/dlms-ic)
- Approved DLMS Changes:  
[www.dla.mil/dlms-adc](http://www.dla.mil/dlms-adc)
- Committees:  
[www.dla.mil/dlms-committees](http://www.dla.mil/dlms-committees)

HOME > DEFENSE DATA STANDARDS

## Defense Enterprise Data Standards Office

Accuracy | Conformity | Consistency | Integrity

 Implementation Conventions	 Publications	
 Approved Changes	 DoD Activity Address Directory (DoDAAD)	 DLMS Data
 Committees	 Contact Us	 Activities and Updates

[DLMS Summit Information](#)

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## DLMS Training

Data Team, DEDSO  
April 2026



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PEOPLE ★ PRECISION ★ POSTURE ★ PARTNERSHIPS

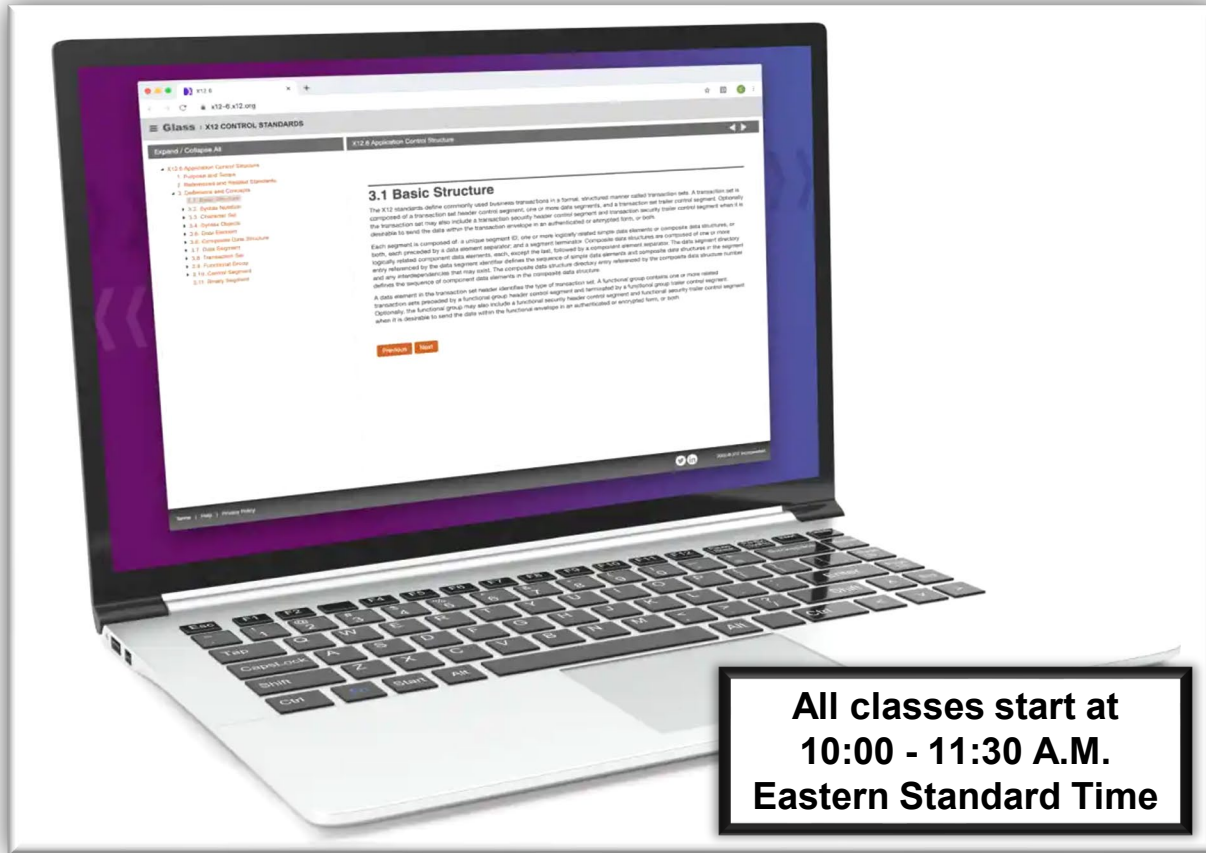
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- DEDSO can provide training on the DLMS, as needed.
- Some training requests we have recently fulfilled include:
  - Intro to DLMS
  - X12 & XML Basics, Definitions, and Concepts
  - DLMS Implementation Convention Content
  - Process Review Committee 101 and DLMS Change Process
  - Functional Financial Transaction Lifecycle
  - DoD Activity Address Directory (DoDAAD)
  - Supply Discrepancy Reporting (SDR)
  - Transaction specific and more!
- Let us know what you need and we will get you set up, either in person or virtual!
- See our training content online, sign-up, or brush up on your knowledge!



[DLMS Education Link](#)



**All classes start at  
10:00 - 11:30 A.M.  
Eastern Standard Time**

[\*\*DLMS Education Link\*\*](#)

Class	Day	Date
1. X12/XML 101	Tuesday	April 14
2. Implementation Convention (IC) 101	Wednesday	April 15
1. X12/XML 101	Tuesday	June 9
2. IC 101	Wednesday	June 10
1. X12/XML 101	Tuesday	August 11
2. IC 101	Wednesday	August 12
1. X12/XML 101	Tuesday	October 13
2. IC 101	Wednesday	October 14
1. X12/XML 101	Tuesday	December 8
2. IC 101	Wednesday	December 9



- **X12/Extensible Markup Language (XML) 101**
  - **Take this first...**
    - Anyone new to DLMS or who needs a refresher on the foundational structure of DLMS transactions.
  - What will you learn?
    - The basic syntax and concepts of X12 and XML, two core formats for DLMS data exchange.
- **Implementation Convention (IC) 101**
  - **Continue with this course...**
    - Functional analysts, developers, and project managers who work with specific DLMS transactions.
  - What will you learn?
    - How to read, interpret, and apply DLMS ICs to your specific business processes.



[DLMS Education Link](#)

These are more impactful when taken in order.

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## ServiceNow Support Requests

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## Welcome to IT Service Management (ITSM)

- New DEDSO Request Process in ITSM.
- DEDSO Support Request Tile in ITSM will support:
  - Request for Training
  - Request for Change (Proposed DLMS Change Process)
  - Request for Information/DEDSO Update

[DEDSO Support Request Link](#)



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### Service Portal Self Registration

\* Indicates required

\* First Name

\* Last Name

\* Commerical Phone

\* Email

\* Confirm Email

\* Duty Organization  
-- None --

Required information

First Name	Last Name	Commerical Phone	Email	Confirm Email	Duty Organization
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- Register for an ITSM Account:  
[User Registration - Defense Logistics Agency \(servicenowservices.mil\)](https://servicenowservices.mil)
- [Account Registration Instructions](#)
- Contact DEDSO with any registration questions or issues: [DEDSO.Data@dla.mil](mailto:DEDSO.Data@dla.mil)



## DEDSO Support Request Tile Benefits

### Why a DEDSO Support Request Tile?

- We are moving to ServiceNow to provide you with faster and more transparent support.
  - ✓ **Faster Resolutions:** Your requests are automatically logged and routed to the right expert, reducing delays.
  - ✓ **Enhanced Transparency:** Gain better insight into the status of your request as it is being worked on.
  - ✓ **Improved Service:** By centralizing requests, we can better analyze our workload and advocate for the resources needed to support you effectively.
  - ✓ **A Single Point of Entry:** Whether you need training, information, or to propose a change, it all starts in one convenient place.



## Recap and Key Points

### Resources available to you:

- DEDSO website
- DLMS training
- ServiceNow support portal
- Data team: [dedsodata@dla.mil](mailto:dedsodata@dla.mil)

### Call to Action:

- Register for training
- Explore the website and provide feedback if there's something you need
- Use the ServiceNow portal for all support requests



# Questions?

